

Know the Player

Interview Script

Step 1: Decide Roles

Decide your interview roles before meeting your player

Host(s): Say the intro and ask questions	Note-Taker(s): Write down the answers	Timekeeper(s): Keep track of time
Player(s): Who are you interviewing?		Interview Length: Number of minutes Date:

Step 2: The Introduction

Write down 2-3 sentences to read to your player before you begin the interview. Tell them what you are doing and what you hope to learn:

Tip: Magic Words of Interviewing



If the user answers with just one word (like “Yes” or “Dinosaurs”), try to get more details by using one of the prompts below.

- ☐ “Tell me more.”
- ☐ “Why?”
- ☐ “Show me.”

Invite them to share more information before you ask another question.



Tip: Showing Respect

Respect means valuing your player’s time and ideas, even if their ideas are different from yours. When your player is talking, give them your full attention and do not interrupt. If they take a long time to think of an answer, don’t rush them or answer for them. Always end your session by saying, “Thank you for helping us be better engineers!”

Step 3: Interview Questions and Observations

Choose 2-3 **Starter Questions** to begin your interview with and write some of your own questions that you would like to ask your player. Then choose 1 or more **Activity Observations** to do with your player or come up with your own. Write the player's answers and what you notice in the **My Notes** section.

Starter Questions

- ☐ Tell us about your favorite game. What is it and why is it fun?
- ☐ If you could change one thing about your favorite game, what would it be?
- ☐ Do you like to think carefully, or do you like to move fast when you play?

Write Your Own Questions

- ☐ Tell us about your favorite _____
- ☐ What is the hardest part about _____?
- ☐ What is the most fun part about _____?

Activity Observations

- ☐ Please show us how you hold things or reach for things on a table.
- ☐ Let's try playing your favorite game together.
- ☐ Please show us your favorite hobby or something you like to do.
- ☐ _____

My Notes:

Use a separate piece of paper if you need more room

Next Steps:

After finishing the interview, summarize your findings and make plans in the **Player Bio Handout**.